SYNTHESIS OF COVID-19 CALL APRIL 2, 2020

Government Information Highlights and Questions (selected slides)

Fresno Co. Stats as of Wed 4/1/20 4:30p.m.

- Total cases: 82
  - 20 (Travel-Related)
  - 11 (Person-to-Person)
  - 14 (Community-Spread)
  - 37 (Under Investigation)
- Total deaths: 0
- Total Individuals Monitored to Date: 831
  - 438 (Currently Being Monitored)
  - 1,050 Tests conducted to Fresno County – not all negative tests are known to FCOPH. Medical providers conduct tests that are not reported at the time of testing.
  - 165 Tests Conducted by FCOPH
  - 32 (Pending Test Results)

Q – Why is Fresno less impacted than other parts of the state?

DPH – I think the onset is earlier in cities that had more international travel. Early social distancing may help with that.

Q (unaddressed/unseen) – Is there a reason why positive cases are only listed by county level? Include locations outside of Fresno, so more rural folks will take shelter in place seriously.

DPH – partial response – Most of the cases are in Fresno, with some in outlying areas.

Q (unaddressed/unseen) – Has there been any discussion in Fresno County to potentially enforce face masks for individuals venturing out to make essential purchases to possibly reduce disease outbreak?

Q (unaddressed/unseen) – Where will the videos be posted? How will materials reach DACs in the county?

New Health Officer Order for Fresno County

- Requires physicians to report febrile (fever) and respiratory illness
- Physician will provide information packet to patient
- DPH staff will follow up
- Requires all employers to screen employees for illness
  - We may be essential but we are not immune!
  - Six feet of separation is our best vaccine
- Requires all citizens to stay home if they are sick
- Learn more at [www.fcdph.org/covid19](http://www.fcdph.org/covid19)

Q – Can we get a copy of the information to MDs for clients who are febrile or have respiratory illness? A link?

DPH – Yes, we can get that to you.

Information on the Health Officer Order requirements can be found at: [https://www.co.fresno.ca.us/home/showdocument?id=42188](https://www.co.fresno.ca.us/home/showdocument?id=42188)

Q – Are the packets provided in multiple languages?

DPH - We will help with translation if you can let us know which materials need to be translated.

Comments on other languages needed: Ukraine, Arabic, Russian, redo Hmong (FIRM offered to translate), PIQE created a video for Mixteco at [https://youtu.be/Q1FC23Xn47w](https://youtu.be/Q1FC23Xn47w)

Q (unaddressed/unseen) – In the event an employee shares he/she or someone in the family may have been in contact with a COVID-19 suspect before coming to work, what is the responsibility of the employer? Can we request any type of documentation from the employee?

Q (unaddressed/unseen) – Where can we find the PSAs to share?

Q (unaddressed/unseen) – Is there a campaign planned to reach the youth?
Information is available regarding the DSS lobby closures. As much as possible, refer to online for questions and resources. They can also use the call center.

Q (unaddressed/unseen) – Is there any long term guidance on how long videos will be video for supervised, unsupervised and liberal visits for foster parents and others? Communication has been slow.

Panelist Highlights and Questions (selected slides)

Database: COVID-19

Please send updates to 211fresno@icfs.org and let us know:

- Your current hours of operation
- Services currently provided (i.e. confirmation of services you are continuing to provide, services that are currently suspended, changes to existing programs)
- Ways to access your services, given Shelter in Place
- Be sure to include your contact information!

Q – If your services are temporary, should we still submit?

UWFM – Yes! Indicate that and we will take care of it, even if it is just one week.

Email updates to 211fresno@icfs.org

UWFM: Many of the calls are really crisis oriented, even suicidal. We are looking for help with trained mental health or social workers able to assist with the call line.

Q – For those who can offer 211 call support, how are calls dispersed or patched through? Is it remotely or are individuals sitting in a call center?

UWFM – It is 100% remote. They will be taking calls through a laptop.
Funding application just launched through United Way for COVID Disaster Relief. Access through bit.ly/UWFMrelief

Q – Do you ask questions about citizenship? Can someone undocumented apply?

UWFM – No questions about documentation or citizenship. Up to $500 is available for all community members eligible, undocumented and otherwise.

Q – Will the application be in other languages?

UWFM – It is in English and Spanish now.

Q- What if someone doesn’t have internet access? Can an agency complete it on their behalf?

UWFM – [Updated answer] – YES. There will also be Americorps and RSVP volunteers on the phone to assist at United Way main line 559-244-5710. 2-1-1 staff are not able to assist with applications but will refer them to help.

Q (unanswered/unseen) – Will there be an application deadline for the coronavirus relief fund?

UWFM – [Updated answer] – The first application closes at 10 AM April 6.

Tenant Support

CCLS: Tenant moratoriums were recently described to me as a “stay of execution”. Tenants are not safe. It is not a straight-forward process. Call CCLS. 800-675-8001

Q – What can be done for increased protection advocacy?

CCLS: Good sources are Faith in the Valley and Leadership Counsel for Justice & Accountability.

Food Supply

CCFB: There has been a huge spike - 40% increase. 26% are new individuals that have never been served before. There are challenges with existing food suppliers. Suppliers are ramping up, but retailers are the first priority. Replenishment timeframes for the food bank has increased from the usual two weeks to 3-6 weeks, along with costs. We are focusing especially on gap locations.

Food banks usually have diapers available but our March order was cancelled and April has been delayed. Formula is not purchased by Food Bank.

Q (unaddressed/unseen) – Are you planning on serving the Central Unified Area through Central Community Church?
Offers to assist were shared from First 5 regarding formula, FCSS on working with schools, and Linda Gleason noted that ENP has been working with the following districts and the Food Bank to provide service during spring break: Coalinga/Huron, Parlier, Mendota, Riverdale, Burrell, West Park.

For those who need or would like to collaborate with the Food Bank, contact ncaples@ccfoodbank.org

**Other**

Q (unaddressed/unseen) – Who is helping residents receive the checks being sent by the federal government? $1,200 for individuals and $2,400 for couples plus $500 per child. What local or federal agency in charge of that?

Q (unaddressed/unseen) – Will you post next week’s panelists?

Q (unaddressed/unseen) – Do we have a list of entities that will be offering SBA Paycheck Protection Program?

Q (unaddressed/unseen) – I came in under a guest link. How can I get on the list?

Ashley Swearengin highlighted the following issues for attention at the end:

- Translation
- Short script development by the County for CBOs
- Request for a one-pager on orders in effect
- Knowledge on what is available for undocumenteds
- Update 2-1-1
- Resources for Mental Health for 2-1-1

**RESOURCES SHARED by presenters or participants**

**General COVID-19 Information (local and broader)**

- [fcdph.org/covid19](http://fcdph.org/covid19)
  - On right side column, links to state site, DBH Warm Line (559-600-9276) M-F, 8-5; applying for assistance benefits, and more
- [Covid19.ca.gov](http://Covid19.ca.gov)
  - State resources and information on state orders

**2-1-1**

- Keep your services/information updated, even if provided just for a week
  - Contact Jasmin Ortega at jortega@uwfm.org
  - Email updates to 211fresno@icfs.org
- **To access the emergency application through April 6:** bit.ly/UWFMrrelief

**Housing**

- Central California Legal Services (CCLS) – 800-675-8001
  - Advice, referrals, potential representation
- Centro La Familia is a resource for undocumented, as well as other resources in Fresno or Kerman. Call before coming to the office.
• Inmates released from CA prisons – WestCare is working with CDCR for needs regarding treatment, shelter and social services released on parole. Questions: info.ca@westcare.com

Mental Health
• Substance Use services – DBH ACCESS Line – 1-800-654-3937
• SUD Detox - Anthem Blue Cross Medi-Cal member or provider can call 1-844-884-4474
• Westcare Detox – call admissions office – 559-237-3420
• Medically Assisted Treatment via Bright Heart for Anthem Blue Cross members
• Student depression resource through schools available through All 4 Youth, 559-443-4800 (Fresno County Superintendent of Schools)

Food
• To locate school sites offering free meals throughout CA go to: https://www.healthyeating.org/Portals/0/Documents/School%20Feeding%20Sites/Fresno%20County%20School%20Meal%20Sites.pdf?ver=2020-03-19-091321-387
• Live cooking lessons through Facebook – West Fresno Family Resource Center

Other
• Help with training supports for staff, facilitating meetings, or learning about supporting a remote workforce, contact www.strategiesca.org. (Shane Meserve)