

NEEDS TO ADDRESS FROM COVID-19 CALL 4-2-20

Immediate Needs (within one week)

Health/County

- Script for CBOs about COVID-19 to educate clients
- Translation of documents, especially medical packet and critical areas on the DPH website (to be identified by CBOs)
- Consolidation of orders in effect into a one pager – water/light shutoffs, rent, mortgage, etc
- Sheriff lock-outs for rental units that have received 5 day notices. Sheriff comes at 6 am to lock families out of their homes and they have nowhere to go.
 - MAP has very limited resources for families, especially outside of metro Fresno

2-1-1

- Guidance and ease of use on how agency staff can assist individual clients who don't have internet to apply for funding
 - Can agency staff complete on behalf of client without internet?
- Need employee sharing/resources of trained clinicians or social workers to assist with intense crisis calls/mental health needs

Resources for Undocumented

- 2-1-1 does not require citizenship status (but application states may require verification of pay stubs, rent, etc) What if paid cash under the table or pays rent within another non-family household? How is that handled and can that be communicated?
- Resource sheet specific to undocumented (Tania Pacheco willing to help)

Mid-Term Needs (one to two weeks)

Health

- DPH site – possible to add towns or regions within Fresno County for confirmed cases?

Food

- Diaper and baby formula resources – First 5, cjhernandez@first5fresno.org; Emily Bahn of KC Kids asked to be included
- Gap areas identified and continued collaboration with schools
- Clarity on WIC vouchers (?) – *if need more info, contact Emily Bahn, KC Kids*

Resources for Undocumented

- Ag worker transportation to fields in vans/busses and in the field regarding physical distancing needs/lack thereof
- Mental health for undocumented

Medical supplies

- Either create or communicate existing overarching effort to coordinate requests and delivery of PPE

Communications

- Centralized area for various communications pieces and languages
 - PSAs, videos, general info, specific info or cultural group targets
 - Help pushing information out to large student population such as Fresno City College

Housing

- A written explanation on “moratoriums” for newsletters or to share

Other

- Guidance/assistance on how to receive the federal CARES assistance for individuals/families.

Longer-term Needs (More than two weeks)

- Advocacy for stronger protections regarding evictions and/or rent forgiveness (renters already behind on rent are not protected)

RESOURCES SHARED by presenters or participants

General COVID-19 Information (local and broader)

- fcdph.org/covid19
 - On right side column, links to state site, DBH Warm Line (559-600-9276) M-F, 8-5; applying for assistance benefits, and more
- covid19.ca.gov
 - State resources and information on state orders

2-1-1

- Keep your services/information updated, even if provided just for a week
 - Contact Jasmin Ortega at jortega@uwfm.org
 - Email updates to 211fresno@icfs.org
- **To access the emergency application through April 6:** bit.ly/UWFMrelief

Housing

- Central California Legal Services (CCLS) – 800-675-8001
 - Advice, referrals, potential representation
- Centro La Familia is a resource for undocumented, as well as other resources in Fresno or Kerman. Call before coming to the office.
- Inmates released from CA prisons – WestCare is working with CDCR for needs regarding treatment, shelter and social services released on parole. Questions: info.ca@westcare.com

Mental Health

- Substance Use services – DBH ACCESS Line – 1-800-654-3937
- SUD Detox - Anthem Blue Cross Medi-Cal member or provider can call 1-844-884-4474
- Westcare Detox – call admissions office – 559-237-3420
- Medically Assisted Treatment via Bright Heart for Anthem Blue Cross members

- Helping Families Cope with COVID-19:
https://www.nctsn.org/sites/default/files/resources/factsheet/outbreak_factsheet_1.pdf
- Student depression resource through schools available through All 4 Youth, 559-443-4800 (Fresno County Superintendent of Schools)

Food

- To locate school sites offering free meals throughout CA go to:
<https://www.healthyeating.org/Portals/0/Documents/Schools/School%20Feeding%20Sites/Fresno%20County%20School%20Meal%20Sites.pdf?ver=2020-03-19-091321-387>
- Live cooking lessons through Facebook – West Fresno Family Resource Center

Other

- Help with training supports for staff, facilitating meetings, or learning about supporting a remote workforce, contact www.strategiesca.org. (Shane Meserve)